



Goodman
Community Center

We strengthen lives
and secure futures. With
your help!



Goodman Community Center Thanksgiving Baskets Frequently Asked Questions 2023

When can I register to receive a basket?

Monday, Oct. 16 – Friday, Oct. 27

How do I register?

- Online at goodmancenter.org/thanksgiving
- By phone: 608.204.8018, Monday-Friday, 12:30pm to 6pm, during registration dates.

Am I eligible to receive a basket?

Any resident(s) of Dane County, Wisconsin are eligible to receive a basket.

How do I get my basket?

After you register, you will receive a postcard in the mail (about one week before pickup), as well as an email (early November). Postcards will arrive the week before basket pickup. **Each postcard and email will have your unique reservation number.** Bring the postcard with you to move quickly through check-in.

Thanksgiving Basket pickup is located at the Goodman Community Center at 149 Waubesa St. in Madison.

Expect to wait for 15-30 minutes to receive your basket. Basket pickup is a drive-thru system. The basket will be brought to your vehicle. If arriving on foot, please stay along the sidewalks and go to the check-in station upon arrival.

What is included in a Thanksgiving Basket?

A frozen turkey (10-14 pounds), stuffing, gravy, cranberry sauce, canned vegetables, mac and cheese, broth, vegetable oil, dinner rolls, milk, butter, eggs, onions, potatoes, carrots, ice cream and pumpkin pie. Items are subject to availability.

Can I make a special request?

We cannot fulfill substitution requests. If there are items you will not use, please share them with a neighbor or friend who might benefit from them.

Do you have vegetarian or vegan options?

We do not offer specific dietary baskets. The baskets should be diverse enough for everyone to find some food they can eat. If there are items you will not use, please share them with a neighbor or friend who might benefit from them.



Goodman
Community Center

We strengthen lives
and secure futures. With
your help!



What do I do if I don't have my postcard?

If you did not receive your postcard and you registered to receive a basket during the registration period, please bring your email with pickup information, a photo ID or give your name to the check-in station. Your reservation number will coincide with the name you used to register for your basket. If you lose your postcard and do not have an email with your unique registration number, please present your name or photo ID to our check-in station volunteers. Please note that checking-in by name will make pick-up times longer.

Can I get my basket delivered?

The Goodman Community Center cannot deliver baskets, however anyone with your postcard can pick up your basket on your behalf.

What if I cannot pick up my basket during the time listed on my postcard?

Specific pick-up times are assigned to minimize traffic and make everyone's trip as quick and easy as possible. We encourage all registrants to come at their assigned time whenever possible. If you are unable to pick up your basket during your assigned pick-up time and do not have anyone who can pick up on your behalf, you may pick up your basket during one of the times listed below. Baskets are only given out during scheduled distribution, so please make sure you arrive for pickup before 5pm.

Distribution Times

- Saturday, Nov. 18 >> 9am-5pm
- Sunday, Nov. 19 >> 10am-5pm
- Monday, Nov. 20 >> 10am-5pm

I no longer need a basket and I've already signed up. What should I do?

We understand that plans change. Any extra food will be distributed through the Fritz Food Pantry at the Goodman Community Center. There is no need to contact the center.

I want to host a food drive.

Visit goodmancenter.org/thanksgiving for info to help make your food drive a success, including posters, shopping lists, tips and a form to register your food drive. You can contact the Director of Communications, Amie Hoag, at amie@goodmancenter.org if you have specific questions.

What items are needed for donation?

Items needed include frozen turkeys, canned vegetables, gravy, cooking oil, cranberry sauce, stuffing, broth, mac & cheese and large aluminum roaster pans.

Financial gifts help us purchase turkeys, eggs, milk, dinner rolls, butter and pies to include with each Thanksgiving Basket. Goodman is able to purchase food in bulk at discounted rates – making a dollar stretch further. It's easy to give at goodmancenter.org. Mailed checks (214 Waubesa St., Madison, WI 53704) and in-person donations are also welcomed. Donations that exceed the need for Thanksgiving Baskets support the great work the Goodman Center does all year long.



Goodman
Community Center

We strengthen lives
and secure futures. With
your help!



When and where do I drop off donations?

Donations can be dropped off at the Goodman Community Center during the following times:

- Monday - Friday, Nov. 13-17, *10am-7pm* (Ironworks Gym)
- Saturday - Sunday, Nov. 18-19, *9am-5pm* (on Waubesa St.)

How can I volunteer?

Please check this link for opportunities: volunteers.goodmancenter.org. Add yourself to the waitlist if the shift you want is full, and you'll be notified automatically if there is an opening. For more information contact Susan Ramspacher, volunteer manager, at volunteer@goodmancenter.org or 608.204.8048.